

Coolant Pump

Model : LBM-e

 **WARNING**

Do not operate, service or inspect this pump until you have read and understood this manual.

Keep this manual in a safe place where it can be consulted at any time.

To : All mechanical Contractor

Make sure to supply copies of this manual to the customer's operator maintenance and inspection personnel.

Limited warranties

1. In the event of a failure or breakage under proper use of the product during the warranty period, equipment supplied by TERAL INC. shall be repaired or replaced free of charge within the scope of the relevant part, provided that such failure or breakage is attributable to inadequacy of the design or workmanship of the equipment.
The warranty period of this product shall be one year after the date of delivery.
2. The warranty mentioned in the above clause shall be only the mechanical warranty of the defective part, and shall not cover any expenses or other damage arising from the failure or breakage.
3. In the event of the following failures and breakage, the costs of the repairs shall be borne by the user.
 - (1) Failures and breakage attributable to equipment that was not delivered by TERAL INC.
 - (2) Failures and breakage after the expiration of the warranty period.
 - (3) Failures and breakage caused by disasters or force majeure, such as fire, acts of God, or earthquakes.
 - (4) Failures and breakage resulting from repairs or modifications made without the consent of TERAL INC.
 - (5) Failures and breakage when parts other than those designated by TERAL INC. are used.
 - (6) Failures and breakage caused by use or storage outside the specification range.
4. TERAL INC. shall not be liable for the damage caused by incorrect or reckless use of the pump. Cost and expenses incurred for sending engineer(s) in such a case shall be borne by the user.
5. If the cause of the failure is unclear, necessary actions shall be determined through mutual consultation.

<Paid repairs>

After the expiration of the warranty period, the costs of investigation and repairs related to the product shall be borne by the user. For any failures that have occurred within the warranty period but that fall outside the above-mentioned warranty coverage, TERAL INC. shall carry out repairs and investigation for a fee. Please give us the instructions to do so in such a case.

Purpose of this manual

The purpose of this manual is to provide the user with detailed information necessary to properly operate, maintain and inspect the pump. Incorrect operation of this product may lead to an unexpected accident.

Please use the product correctly according to this instruction manual.

This manual contains the following information and is intended for persons experienced in the operation of pumps, or for those who have been trained by such experienced operators. Only qualified personnel such as licensed electrical engineers are allowed to carry out the electrical wiring work.

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1. Safety precautions

1.1 Types and meanings of warning terms and graphic symbols











This instruction manual divides precautions into the following four categories according to the level of hazards (or the severity of the accident). In addition, prohibited or mandatory actions as well as cautions are indicated with a graphic symbol.

Be sure to understand the meanings of the following terms and comply with the content (instructions) of the instruction manual.

■ Explanation of the warning terms
















Warning Term	Meaning
 Danger	Indicates an imminently hazardous situation. Failure to observe this will result in death or serious injury.
 Warning	Indicates a potentially hazardous situation. Failure to observe this will result in death or serious injury.
 Caution	Indicates a potentially hazardous situation. Failure to observe this will result in minor or moderate injury or property damage.
Note	Indicates information that is in particular to be noted or emphasized.
















■ Explanation of the graphic symbols














 Don'ts  Do not touch  Do not disassemble  Do not touch with wet hand  Do not expose to water	<p>These graphic symbols indicate prohibited actions (that must NOT be done).</p>
 Do's  Caution  Electric shock hazard  Rotation hazard  Hot surface	<p>This graphic symbol indicates mandatory actions (that must be done).</p> <p>These graphic symbols indicate existing hazards to beware of.</p>

1.2 Safety precautions























 Danger	
 	Once the main power is turned on, do not touch any live parts. A high voltage applied to live parts may cause a serious electric shock, thus leading to death.
 	Do not use the product in any explosive atmosphere. Otherwise, it may lead to an injury or fire.

 Warning	
 Properly move the unit according to hoisting instructions. Otherwise, the unit may fall, thus leading to an injury or damage.	 Do not carry out any work with on the pump that is being hoisted. Otherwise, the unit may fall, thus leading to an injury or damage.
 Only those who are authorized by the site manager are allowed to operate the pump. Operation by unskilled personnel may lead to an unforeseen accident.	 Installation, maintenance, and inspection must only be carried out by personnel who have been trained to handle the pump. Operation by unskilled personnel may lead to an unforeseen accident.
  Only qualified personnel, such as licensed electrical engineers, are allowed to carry out electric work. Otherwise, it may lead to an electric shock, fire, failure, or other problems.	  Use high-quality wiring equipment and devices, and carry out wiring work safely and securely in accordance with applicable electrical equipment technical standards and interior wiring code. Otherwise, it may lead to an electric shock, fire, or other problems.
 Do not connect the ground wire to a gas pipe or water pipe. Such a connection is illegal and leads to an electric shock, explosion, or fire.	  Securely install the ground wire and ensure to carry out grounding work. Otherwise, it may lead to an electric leak or electric shock.
 Do not run the unit if abnormal condition is observed in any operation, movement, parts, etc. Otherwise, it may lead to an injury, failure, or various accidents.	  Correctly and securely connect the wires according to the wiring diagram within the terminal box and the instruction manual. Incorrect wiring may cause a fire, electric shock, failure, or other problems.

 Warning	
 Be sure to keep the terminal box cover attached during the operation of the pump. Otherwise, it may lead to an electric shock.	 Do not forcibly bend, pull, or pinch the power cable or any lead wires of the product. Otherwise, it may lead to an electric shock or fire.
 Check the wiring sections and wires for any looseness. A loose connection may cause a fire or electric shock.	 Before starting the maintenance or inspection work, be sure to stop the pump and turn off the main power of the panel board. Otherwise, it may lead to an electric shock, injury, damage, or leakage.
 Before starting the unit or carrying out maintenance/inspection work, ensure that all the relevant workers are informed of the operation and that there are no workers in the dangerous zone. Otherwise, it may lead to an unforeseen accident.	 Before rotating the pump shaft by hand to check its smooth rotation, be sure to turn off the main power. Otherwise, it may lead to an injury or damage.
 After turning on the power, do not touch any parts of the pump other than those required for operation. Otherwise, it may lead to an electric shock or injury.	 Do not perform long hours of zero-discharge operation continuously. Otherwise, the temperature and pressure may increase inside the pump, thus damaging the pump or causing steam to blow off.
 Do not put your fingers or foreign objects into any openings or rotating part of the motor during operation. Otherwise, it may lead to an injury or damage.	 For overhaul, replacement of parts, or repairs, contact TERAL INC. If unskilled personnel carry out work that requires special knowledge, it may lead to an accident or failure.
 In the event of a power failure, be sure to turn off the power switch. Otherwise, the pump may suddenly start up on restoration of the power, thus leading to an injury.	 Regularly inspect your equipment and perform maintenance on each component.
 If motors or control panels are used for more than a certain period of time, it may cause ignition or other accidents due to aging deterioration.	
 Electric motor or control panel insulation degradation may result in electric leakage, electric shock, or fire. Keep the ambient temperature at 0 to 40°C with sufficient ventilation to prevent damage to the equipment and deterioration of its life. Avoid dust, corrosive or explosive gases, salinity, humidity, condensation. For indoor installations avoid direct sunlight or wind and rain.	

 Caution	
 Do not use the unit outside the range of the product specifications. Otherwise, it may lead to an electric shock, fire, leakage, failure, or other problems.	 Do not use the unit at an incorrect power voltage. An incorrect voltage may damage the motor.
 Do not use a single pump unit as the only means of directly operating key facilities or sustaining life. In the event of a failure, the liquid supply may stop. Ensure to make a backup unit available for operation.	 Before unpacking the delivered container, check that the container is placed in the correct orientation (not upside down). Carefully unpack the container, while paying special attention to nails. Otherwise, it may lead to an injury or damage.
 Ensure that the floor at the unit's installation place is waterproofed and fitted with drainage. Otherwise, it may lead to serious damage in the event of leakage.	 Do not install two or more different cables or control wires in one pipe or duct. Otherwise, it may lead to malfunction of the product or other equipment.
 Do not step on the pump, motor, cable or pipe. Otherwise, it may lead to an injury, damage, or other problems.	 Do not expose the motor to liquid. Otherwise, it may lead to an electric shock, electric leak, failure, or other problems.
 Operate the controls carefully. Otherwise, it may lead to an injury or damage.	 During test operation, never run the pump dry (i.e. never run the pump when the liquid level is below the Minimum liquid level). Otherwise, it may lead to damage or a fire.
 Before operation, thoroughly clean (flush) the inside of the piping to remove foreign matter. Otherwise, the piping system may be contaminated with foreign matter, thus leading to an accident or a pump failure.	 During normal operation, do not run the pump dry for more than 30 seconds. Otherwise, it may lead to damage or a fire.

 **Caution**

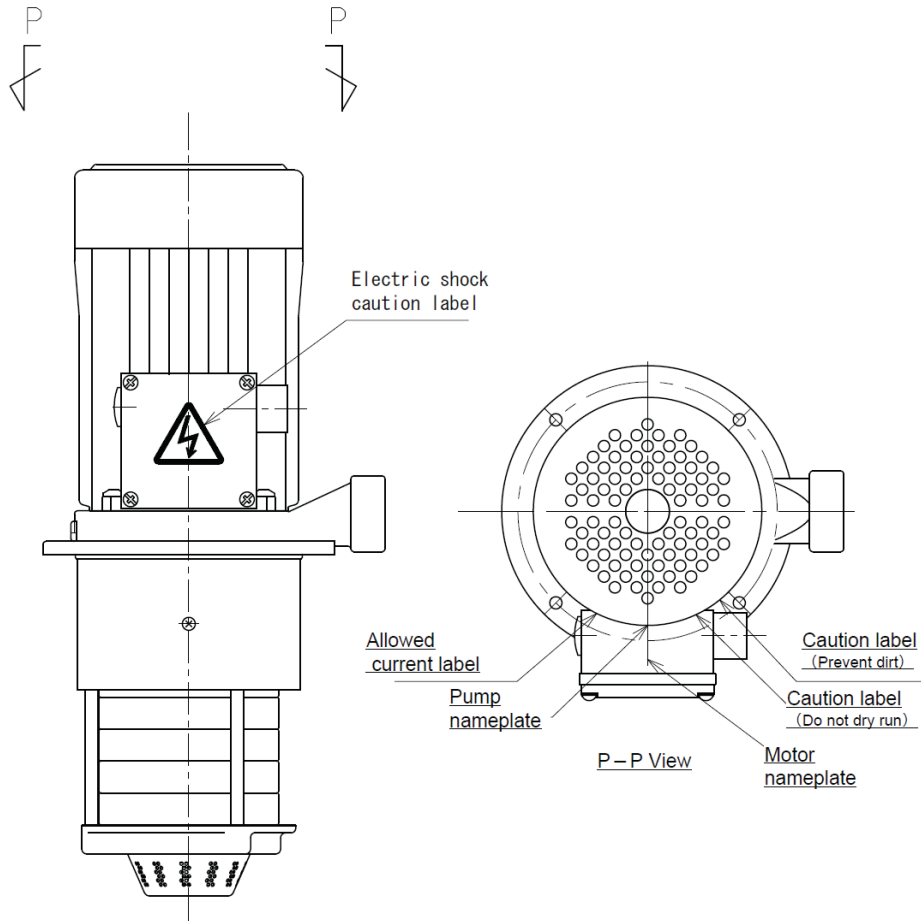
<p> Do not put a cloth or other covering on the motor. Otherwise, it may lead to overheating or ignition.</p>	<p> Do not touch the motor body while the pump is running or immediately after the pump has stopped. Otherwise, you may get burns from the hot surface.</p>
<p> In the event of an alarm or abnormal condition that cannot be resolved, immediately stop the operation, turn off the power, and then contact TERAL INC. Otherwise, it may lead to an accident.</p>	<p> Do not run the pump with tools or other objects placed on the unit. Otherwise, it may lead to an injury or damage.</p>
<p> Check that the delivered items are exactly what you ordered. The use of a wrong product may cause an injury or failure.</p>	<p> Do not place any combustibles around the product. Otherwise, it may lead to a fire.</p>
<p> Do not place any obstacles around the product that may hinder ventilation. Otherwise, it may lead to a fire.</p>	<p> Do not touch the impeller, or other parts of the pump with bare hands. Otherwise, it may lead to an injury or damage.</p>
<p> Do not run the pump at a frequency exceeding 60 Hz. Otherwise, it may lead to motor burnout or a fire.</p>	<p> Do not use the unit for pumping any fluids beyond the specified viscosity limit. Otherwise, it may lead to motor burnout or a fire.</p>
<p> Ensure to install an overcurrent protective device. The user is required by the technical standards for electrical facilities to install one. Otherwise, it may damage the product, thus leading to a fire or failure. It is also recommended to install protective devices such as a ground fault interrupter.</p>	<p> Do not touch any terminals or wires when measuring the insulation resistance. Otherwise, it may lead to an electric shock.</p>
<p> Do not run the pump with its strainer removed. Otherwise, it may lead to an injury or damage.</p>	<p> Once you turn off the power, wait until the pump stops completely. Do not restart the pump until it does. Otherwise, the main shaft may be subjected to an excessive load, which makes the service life of the pump shorter.</p>
<p> Do not touch the inducer after removing the strainer. Otherwise, it may lead to an injury.</p>	<p> If you use a solvent for cleaning the product, pay attention to handling of the solvent as well as the environment of use. Otherwise, it may lead to poisoning.</p>
<p> Do not use thinner or benzine for cleaning the product. Otherwise, the product may be discolored or its coating may be peeled off.</p>	<p> Dispose of the product as industrial waste.</p>
<p> When you hoist the product, pay attention to its center of gravity. Otherwise, the product may topple over or fall, thus leading to an injury.</p>	<p> When you lift the product by hand, pay attention to its weight. Do not allow a single person to lift a product heavier than 15 kg. Otherwise, it may put strain on the body, thus leading to an injury.</p>
<p> Be sure to conduct inspection according to the Maintenance checklist. Otherwise, you cannot prevent potential failures, thus leading to a higher risk of accidents.</p>	<p> Do not put your fingers or foreign objects into the immersion detection hole. Otherwise, it may lead to an injury or damage.</p>

1.3 Location of warning labels and caution labels

The figure shows the locations of warning labels and caution labels. If these labels become dirty and illegible or if they are peeled off, replace them with a new one.



 **Warning** **Caution**

Observe all the instructions in the warnings and cautions affixed to the machine as well as those described in this instruction manual.



2. Configuration and overview of the pump

This chapter describes the standard specifications of the pump. For details, refer to the delivery specifications such as the dimensional outline drawing and the internal structure drawing. If you have purchased a customized product, some information in this chapter may not be applicable to your unit. See the dimensional outline drawing, the internal structure drawing, and other documents to check the product specifications in such a case.

Caution

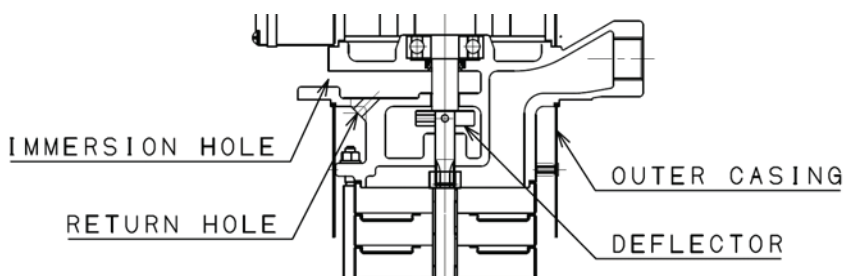
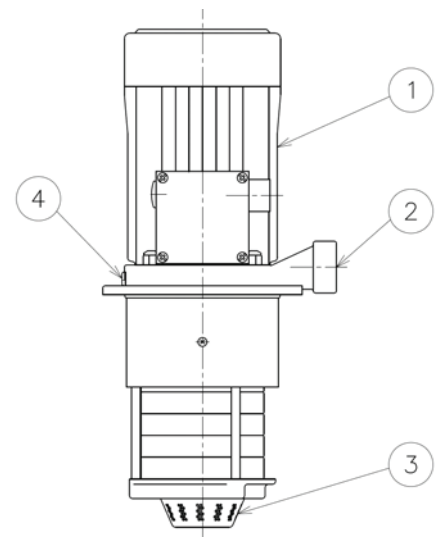
Do not use this product under any conditions other than those provided in the specifications. Otherwise, it may lead to an electric shock, fire, leakage, or failure.

2.1 Part names and functions

- ① Motor
- ② Discharge port
- ③ Suction port (with strainer)
- ④ Immersion detection hole

If liquid leaks from the water immersion detection hole,
Please check the shaft seal and the return hole is not blocked.

※The return hole is located beyond the water immersion detection hole.







Caution

Be sure to keep the strainer attached during the operation of the pump. Otherwise, it may lead to an injury.




Caution

Do not put your fingers or foreign objects into the immersion detection hole. Otherwise, it may lead to an injury or damage.

Note

If fluid leaks from the water immersion detection hole, remove the outer casing and clean the shaft seal (remove foreign objects around the deflector) and clean the return hole.

2.2 Naming rule of the model codes

LBM 2 - 60 / 3 -e

① ② ③ ④ ⑤

- ① Model
- ② Nominal flow rate [m³/h]
- ③ Number of casing stages × 10
- ④ Number of impellers
- ⑤ Premium Efficiency Standards (IE3-equivalent) motor

2.3 Standard specifications*

Applicable liquid	Quality	Grinding fluid, cutting fluid, etc. after secondary treatment ^{Note 1}
	Temperature	0 to 90°C (No frozen liquid is allowed.)
Allowable kinematic viscosity		75 mm ² /s
Installation location		Indoors; height above sea level: 1,000 m or less; ambient temperature: -20 to 40°C; humidity:85 % RH or less (no condensing); place not exposed to direct sunlight; place without any corrosive gas, explosive gas, or vapor in the atmosphere
Bore [Rp]		3/4
Material	Discharge casing	FC200
	Casing Outer casing	SUS304
	Suction casing	FC200
	Impeller	SUS304
	Shaft(Motor/Pump)	S45C/SUS431
Shaft sealing structure		Sealless structure (without mechanical seal)
Motor	Type	Totally-enclosed fan-cooled indoor type
	IP protection	IP54
	Power ^{Note 2}	3-phase 50/60Hz 200/200-230V
	Insulation class	155 (F)
	Number of poles	2P
Noise [dB(A)]		71
Coating color	Pump	Discharge casing、 Suction casing : Black
	Motor	Black

Note 1 Under the conditions that contain hard sludge—such as abrasive powders, grinding powders, and diamond abrasive grains—in the pumping fluid, the service life of the product may become shorter. In such a case, install a filter (e.g. magnet filter or paper filter). Note that the product cannot be used for water or special liquids such as printing liquids or acidic liquids. For other special liquids (e.g. pure water, alkaline/acidic liquids, and ceramic liquids), contact TERAL INC.

Note 2 Limit the fluctuations of the power voltage within $\pm 10\%$ of the rated voltage, and also limit the fluctuations of the frequency between -5% and $+3\%$ of the rated value. Avoid continuous operation if the voltage is not within $\pm 5\%$ of the rated value or if the frequency is not within $\pm 2\%$ of the rated value.


* This product is labeled with a self-declaration CE mark and complies with the Essential Safety Requirements (ESRs) of the “EU (EC) Directive.” The following are the general descriptions.

Manufacturer	TERAL INC. 230 Moriwake, Miyuki-cho, Fukuyama-city, Hiroshima 720-0003 Japan
Product	LBM-e model coolant pump
Standards	Machinery Directive 2006/42/EC
	EN 809/A1:2009, EN ISO 12100:2010, EN 60204-1:2018
Manufacturer(Japan)	TERAL INC., Hiroshima
Administrator (EU nations)	Shiran Tower 5F Luzna 716/2 160 00 Vokovice, Praha 6 CZECH REPUBLIC Person in charge: Tomohisa Yamamoto
Place of declaration	Hiroshima, Japan Manager: Taiji Monden

2.4 Information indicated on the nameplate

The specifications of the pump are indicated on the nameplate. Upon receiving the pump, check the nameplate to verify that the delivered product is exactly what you ordered. Be sure to confirm the model, motor output, frequency, and voltage. If there is anything different from what you ordered, contact TERAL INC.

Do not remove the nameplate or place any obstacles in front of it. Always keep the nameplate clearly visible.



Do not run the pump at a frequency exceeding 60 Hz (50 Hz for models dedicated to 50Hz). Failure to observe this may cause an overload and burnout of the motor.

TERAL		COOLANT PUMP		CE	
3-PHASE a. c. INDUCTION MOTOR					
TYPE	①	Hz	⑥		
OUTPUT	②	kW	VOLT	⑦	
PIPE SIZE	③	B	AMP	⑧	
HEAD	④	m	min ⁻¹	⑨	
Q' TY	⑤	L/min	Maximum safe operating speed	⑩	
Year of manufacture				⑪	
Main document NO.				⑫	
SER NO.				⑮	
			BRG	D-END	⑬
				N-END	⑭
230, Moriwake, Miyuki-cho, Fukuyama-city, Hiroshima, 720-0003, Japan					
			TERAL INC.		M-6521--

No.	Item
1	Model
2	Nominal output (kW)
3	Discharge bore (B)
4	Total head (m)
5	Discharge rate (L/min)
6	Frequency (Hz)
7	Voltage (V)
8	Current (A)*
9	Rotation speed (min ⁻¹)
10	Max. allowable rotation speed (min ⁻¹)
11	Year of manufacture
12	Instruction manual No.
13	Inboard bearing type
14	Outboard bearing type
15	Serial number

Pump nameplate

*The electric current indicated on the pump nameplate may differ from the rated current of the motor. The electric current indicated on the pump nameplate is based on actual use. TERAL INC. recommends using this value as the setup current value of its protective device.

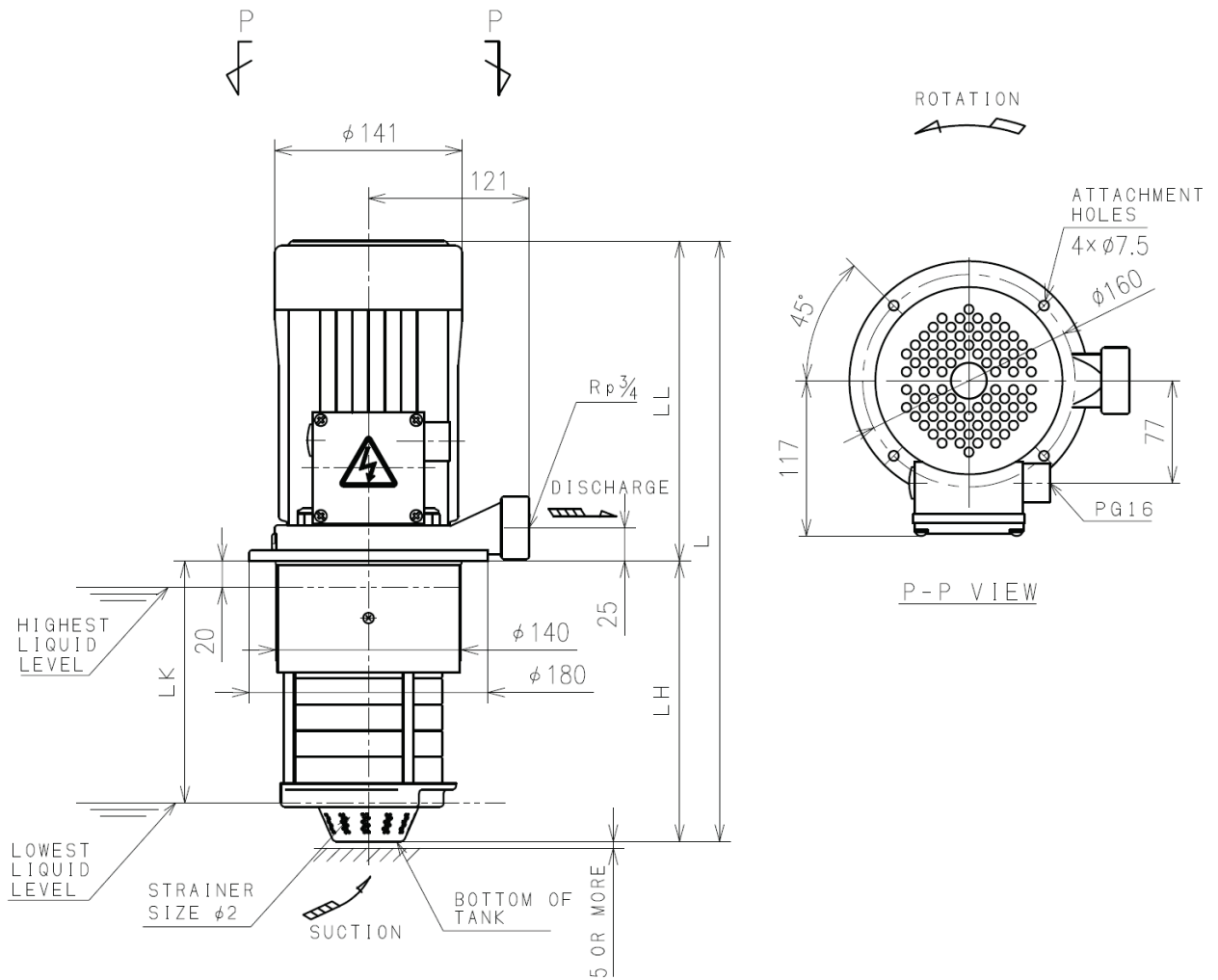
2.5 Specification table

Specifications	Model		LBM2-□/3-e		LBM2-□/6-e		LBM4-□/4-e	
Frequency (Hz)	50	60	50	60	50	60	50	60
Rated voltage (V)	200	200/230	200	200/230	200	200/230	200	200/230
Output (kW)	0.35	0.55	0.8	1.1	0.8	1.1	0.8	1.1
Rated electric current (A)	3.5	3.5/3.5	6.5	6.3/6.3	6.5	6.3/6.3	6.5	6.3/6.3
Starting electric current (A)	16.4	15.5/17.9	40	38.8/42.9	40	38.8/42.9	40	38.8/42.9
Discharge rate (L/min)	42	50	42	50	85	100	85	100
Total head (m)	18.0	24.8	34.7	47.1	24.6	34.0	24.6	34.0

The rated electric current in the above table (current value indicated on the pump nameplate) is the recommended preset current value of the protective device.

2.6 Dimensional outline drawing and dimensions table

Dimensional outline drawing



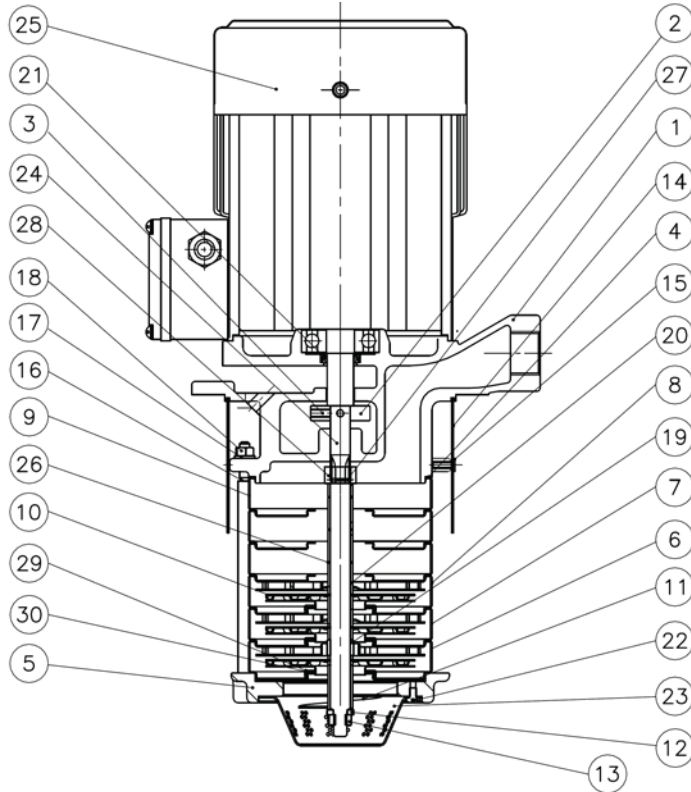
Model	L [mm]	LL [mm]	LH [mm]	LK [mm]	Approx weight [kg]
LBM2-60/3-e	412	201	211	182	15
LBM2-60/6-e	452	241	211	182	16
LBM4-40/4-e	446	241	205	176	16
LBM4-90/4-e	586	241	345	316	16

Typical models are shown in figure. The shapes may be slightly different depending on the model and specifications. Because some of the specifications may be changed due to design changes or for other reasons, refer to the delivery specifications when planning your pumping work.

2.7 Internal structure drawing

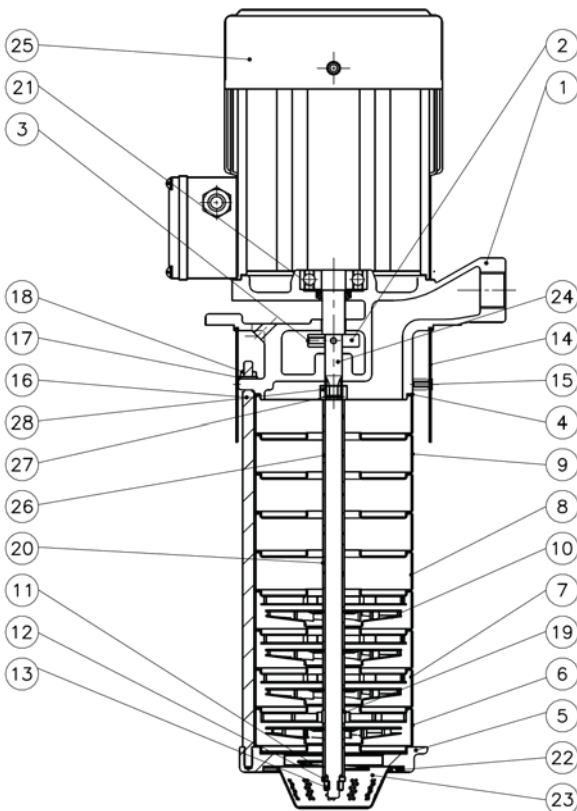
The materials in the table above are equivalents.
Structure and other details are subject to change without notice.

• Model:LBM2-e/LBM4-e



No.	Part name	Material
1	DISCHARGE CASING	FC200
2	DEFLECTOR	SUS304
3	HEXAGON SOCKET SET SCREW	SCM435
4	SHEET PACKING	PTFE
5	SUCTION CASING	FC200
6	INTERMEDIATE CASING(BOTTOM)	SUS304
7	INTERMEDIATE CASING(BEARING)	SUS304+SiC
8	INTERMEDIATE CASING(BOTTOM)	SUS304
9	INTERMEDIATE CASING(EMPTY)	SUS304
10	IMPELLER	SUS304
11	INDUCER	SUS304
12	WASHER	SUS304
13	IMPELLER NUT	SUS304
14	OUTER CASING	SUS304
15	CROSS RECESSED FLAT HEAD SCREW	SUS304
16	BOTH SCREW BOLT	SGD3
17	SPRING WASHER	SUS304
18	HEXAGON NUT	SUS304
19	BEARING	SiC
20	SHAFT SLEEVE	SUS304
21	OIL SEAL	NBR
22	CROSS RECESSED PAN HEAD SCREW	SUS304
23	STRAINER	SUS304
24	MOTOR SHAFT	S45C+SUS431
25	MOTOR	-
26	SHIM	SUS304
27	STOPPER RING	SUS304
28	SHAFT SLEEVE	SUS304
29	COVER	SUS304
30	WEARING RING	PTFE

• Model:LBM4-e



No.	Part name	Material
1	DISCHARGE CASING	FC200
2	DEFLECTOR	SUS304
3	HEXAGON SOCKET SET SCREW	SCM435
4	SHEET PACKING	PTFE
5	SUCTION CASING	FC200
6	INTERMEDIATE CASING(BOTTOM)	SUS304
7	INTERMEDIATE CASING(BEARING)	SUS304+SiC
8	INTERMEDIATE CASING(BOTTOM)	SUS304
9	INTERMEDIATE CASING(EMPTY)	SUS304
10	IMPELLER	SUS304
11	INDUCER	SUS304
12	WASHER	SUS304
13	IMPELLER NUT	SUS304
14	OUTER CASING	SUS304
15	CROSS RECESSED FLAT HEAD SCREW	SUS304
16	BOTH SCREW BOLT	SGD3
17	SPRING WASHER	SUS304
18	HEXAGON NUT	SUS304
19	BEARING	SiC
20	SHAFT SLEEVE	SUS304
21	OIL SEAL	NBR
22	CROSS RECESSED PAN HEAD SCREW	SUS304
23	STRAINER	SUS304
24	MOTOR SHAFT	S45C+SUS431
25	MOTOR	-
26	SHIM	SUS304
27	STOPPER RING	SUS304
28	SHAFT SLEEVE	SUS304

3. Transportation, conveyance, storage and installation

3.1 Precautions for transporting, moving and storing the pump

- (1) Do not unpack the container unnecessarily.
If you unpack the container unnecessarily, securely pack again in such a manner that the product body does not jump out of it and fall down during transportation, conveyance or storage
- (2) When you transport, move, or store the pump, ensure that the pump is located in a well-ventilated place with minimum exposure to dust and moisture in an environment at an ambient temperature of -25 to 55 degrees Celsius and humidity of lower than 85%RH. The packing materials, made mainly of corrugated cardboards, break more easily when they absorb moisture.
- (3) Check the orientation of the container and then place it in the correct orientation (not upside down).
- (4) Do not stack the containers of the product more than the allowable number of units indicated on the packing material.
The maximum permissible number of stacks for this product is three.
- (5) Use extreme care so as not to give an impact or offset load to the pump during conveyance or transportation. The container may greatly incline depending on its center of gravity.



Before transporting or moving the product, confirm the weight of each unit by referring to the catalog, dimensional outline drawing, and other documents, and then determine the appropriate method.



When you lift the product by hand, pay attention to its center of gravity and weight. Do not allow a single person to lift a product heavier than 15 kg. Otherwise, it may put strain on the body, thus leading to an injury.

3.2 Before using the pump

Upon receiving the pump, check the following points first.

If you find any problems, contact the vendor from which you purchased the product.






Before unpacking the delivered container, ensure that the container is placed in the correct orientation (not upside down). Pay special attention to nails especially when opening a wooden crate. Otherwise, you may get injured.

- (1) Check the nameplate to verify that the delivered product is exactly what you ordered. (Refer to 2.4.Information indicated on the nameplate. [page 2-3].)
- (2) No part of the product is damaged during transportation.
- (3) All fastening parts including bolts and nuts are securely tightened.
- (4) All the accessories that you ordered have been delivered.




Do not run the pump at a frequency exceeding 60 Hz (50 Hz for models dedicated to 50Hz). Failure to observe this may cause an overload and burnout of the motor.

3.3 Precautions for installation

Warning   

Before rotating the pump shaft by hand to check it, be sure to turn off the main power. An unexpected start of the pump may cause an accident.

Warning 

Electric motor or control panel insulation degradation may result in electric leakage, electric shock, or fire.

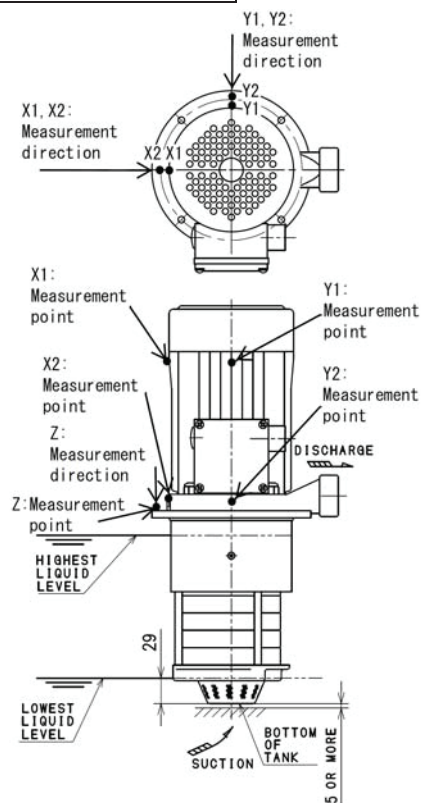
Keep the ambient temperature at 0 to 40°C with sufficient ventilation to prevent damage to the equipment and deterioration of its life. Avoid dust, corrosive or explosive gases, salinity, humidity, condensation. For indoor installations avoid direct sunlight or wind and rain.

- (1) Install the product in a well-ventilated place with minimum exposure to dust and moisture. (Refer to the Installation location in “2.3. Standard specifications [page 2-2]”). In particular, avoid installing the product in a place where the pumping liquid may be splashed on the motor section.

Warning 

Do not install the product in a hot or humid place. Otherwise, it may lead to heating, ignition or electric leak.

- (2) Install the product so that the motor can take air in.
- (3) Securely install the product on a flat place without any wobbles.
- (4) Select a convenient place to conduct maintenance and inspection. Secure space for maintenance.
- (5) The mounting surface must be strong enough to prevent the amplification of vibrations while the pump is running. (Restrict the total amplitudes in X, Y, and Z directions (see the right figure) to 33µm at 50 Hz and to 29µm at 60 Hz during the operation of the pump.)
- (6) It is necessary to make a mounting hole larger than the outside diameter of the pump section so that the pump section can fit into the tank (oil tank). See the dimensional outline drawing.
- (7) Install the pump so that the main shaft becomes vertical.
- (8) Use the product with the pump section immersed under the oil level. The suction port should be at least 5 mm away from the bottom surface of the tank (oil tank) to prevent the strainer from getting clogged with cutting powder, dirt, or other materials. If cutting powder, dirt, or other materials are predicted to accumulate on the bottom of the tank, ensure as large a distance as possible from the bottom at the design stage.



Note

Always keep the liquid level in the tank (oil tank) above the Minimum liquid level. Keep the suction port of the pump at least 5 mm away from the bottom of the tank (oil tank).

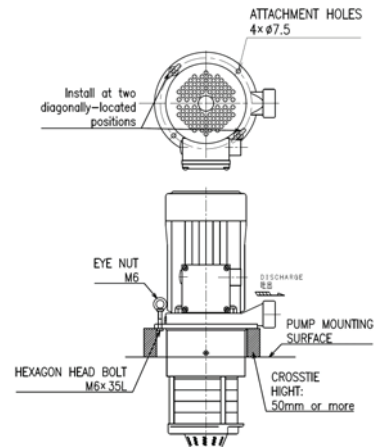
- (9) The product is coated. If you need to overcoat it in a different color for a compelling reason, lightly roughen the product surface with sand paper or the like and then coat it, which improves the adhesion properties of the coating film. (Be sure to check the overcoatability of the paint.)

- (10) Install the product at a place where a secondary hazard does not occur in the event of any liquid leak.
- (11) If the system could be exposed to the freezing temperature in winter, be sure to apply antifreeze measures such as heat insulation and heater installation to the pump, valves, piping, etc.
- (12) Securely install the pump.
Recommended size of pump mounting bolt: M6

Note

Securely fix the pump in place with the bolts. Otherwise, it may lead to abnormal vibration or other problems.

- (13) To hoist the pump, install an eye nut and a hexagon head bolt at two (diagonally-located) mounting holes of the pump, and pass a rope or the like through the eye nuts.
 - Eye nut : M6
 - Hexagon head bolts : M6 × 35L (Under head length : 35mm)
- (14) Before installing the pump to equipment, place crossies (with enough height to remove the hexagon head bolts) between the pump flange surface and pump mounting surface as shown in the right figure, and remove the eye nuts and hexagon head bolts installed for hoisting. Afterwards, pull out the crossies and install the pump.



Caution ⚠ ⚡

When installing the pump, do not put your hands between the pump flange and the pump mounting surface. Otherwise, it may lead to an injury.

- (15) Do not hoist the equipment with the pump attached. Otherwise, it may damage the hoisting equipment/devices and the pump may fall.
- (16) When you hoist or move the pump, be sure to handle the pump carefully so that the pump section would not be subjected to an impact or imbalanced load. The container may greatly tilt depending on its center of gravity.

Warning ⚠

Before hoisting the pump, refer to the catalog, dimensional outline drawing, and other documents to check the weight of the units. Do not hoist any units if its weight exceeds the rated load of the hoisting equipment/devices.

Warning ⚠

Never use a pump that is being hoisted or install parts on it. Otherwise, the pump may fall.





Caution ⚠

When hoisting the pump, pay attention to its center of gravity. Otherwise, the pump may topple over or fall, thus leading to an injury.

Caution ⚠

When you lift the product by hand, pay attention to its center of gravity and weight. Do not allow a single person to lift a product heavier than 15 kg. Otherwise, it may put strain on the body, thus leading to an injury.



- (17) If the pumping liquid is cold, condensation may occur inside the motor while the pump is stopped. Take measures to prevent condensation, for example, by installing the pump in a sufficiently dry room or by heating and insulating the motor even when the pump is stopped.
- (18) Carry out touchup painting at a time interval suitable for the environment of use. Depending on the humidity, condensation, and other conditions, rust may form on areas such as threaded parts, worked areas, anticorrosive-coated sections.
- (19) Do not put a cover or filter over the motor. Otherwise, the temperature may increase inside the motor, thus leading to an unexpected failure.
- (20) Rotate the main shaft by hand to check smooth rotation. To rotate the shaft by hand, remove the screws of a strainer and turn the impeller nut with a T-shaped wrench. If the rotation is stiff or not uniform, there may be some rust or foreign matter inside the pump. Inspect the pump in such a case.


Warning




Before rotating the pump shaft by hand to check it, be sure to turn off the main power. An unexpected start of the pump may cause an accident.

3.4 Precautions for piping work

- (1) The pipes must be as short and straight as possible with minimal joints and valves. Use pipes whose bore size is equal to or larger than the discharge port of the pump. If the piping size is small or there are many bends, the discharge rate may become low.
- (2) Ensure to provide adequate pipe supports so that the weight of the piping system will not be applied directly to the pump body.


Caution


Do not allow the weight of the pipes to rest on the pump. Otherwise, the main shaft may be displaced from the center, thus leading to equipment damage, vibration, or noise.

- (3) Do not forcibly screw a pipe into the pump. Otherwise, it may break the joint.
- (4) Securely connect the pipes so that the connections are kept completely airtight without leakage. Prevent leaks of liquid and air with seal tape, liquid packing, or other means. Firmly wind the seal tape while paying attention not to block the piping.
- (5) Use a tank (oil tank) with as large a capacity as possible.
 * It is recommended to use a capacity of at least three times the discharge volume per minute. Too small a capacity may cause problems such as the rise of liquid temperature, pump damage caused by the suction of cutting powder etc., and lower discharge rate caused by bubbles. When you supply a pumping liquid into a tank (oil tank), gently pour it to prevent the introduction of air.
- (6) Do not allow a large amount of cutting powder, dirt, or other contaminants to get into the pump section. Failure to observe this may clog the pump strainer, damage the pump, or significantly deteriorate the performance. Use liquids that are subjected to secondary treatment through a filter (e.g. magnet filter or paper filter).
- (7) If water hammer may occur, attach a pressure damper (e.g. accumulator).
- (8) If there is an upward curve on the discharge pipe, ensure that air can be vented from the section.
- (9) If you provide a relief pipe on the discharge side of the pump, also provide a sluice valve in the middle of the relief pipe to adjust the relief volume.

Note

If the amount of liquid released from the relief pipe is too much, the liquid temperature easily rises in the tank (oil tank).

- (10) On completion of the piping work, be sure to clean the tank (oil tank). Pay attention not to contaminate the system with foreign matter.

3.5 Precautions for wiring work

Danger ! ⚡

Use high-quality wiring equipment and devices, and carry out wiring work safely and securely in accordance with applicable electrical equipment technical standards and interior wiring code.
Only qualified personnel such as licensed electrical engineers are allowed to carry out electrical wiring work. Unqualified persons are prohibited by law to carry out wiring work, and it is very dangerous.

Danger ! ⚡

Securely connect the terminals of the power cable. Loose terminals may cause the motor to run in open-phase condition, thus leading to motor burnout.

- (1) For the size of the power cable and grounding wire, refer to the following:

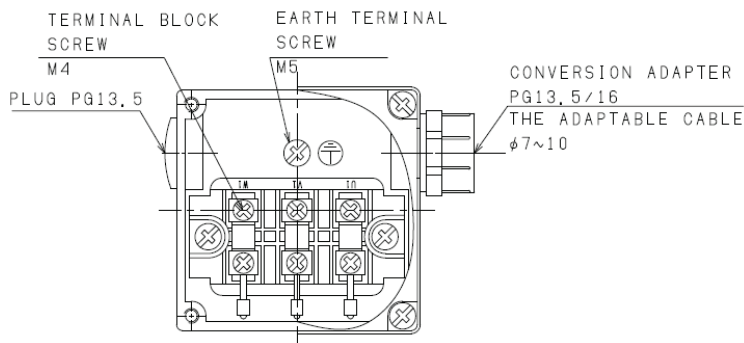
Output [kW]	Minimum size of the power cable and grounding wire
All output	1.5 mm ²

Note 1) Further information is available from EN 60204-1 and IEC 60364-5-52.

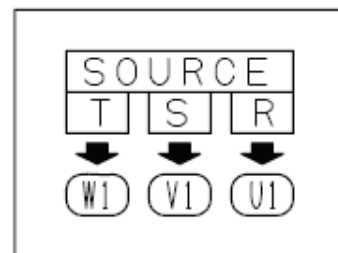
Note 2) When a 3-core vinyl-insulated cable (copper conductor) is laid open to the air
(Conductor temperature: 70°C / Standard ambient temperature: 40°C)

Note 3) The wiring size may vary depending on the local wiring environment and length.
Please use the wiring of appropriate size for installation.

- (2) Be sure to install a ground fault interrupter and an overload protection device on the primary power side of the pump.
* Use TT or TN system for grounding.
- (3) Securely connect to the power by wiring the terminals according to the right figure.
* If there are four or more terminals, follow the connection nameplate in the terminal box.

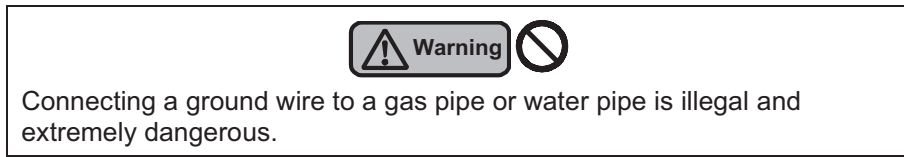


Layout in the terminal box

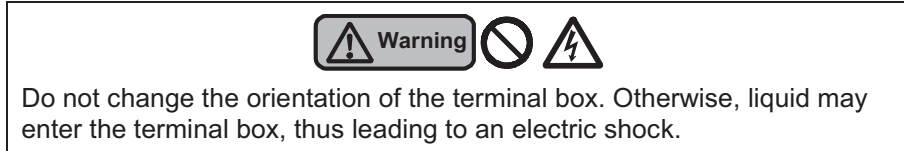


Connection

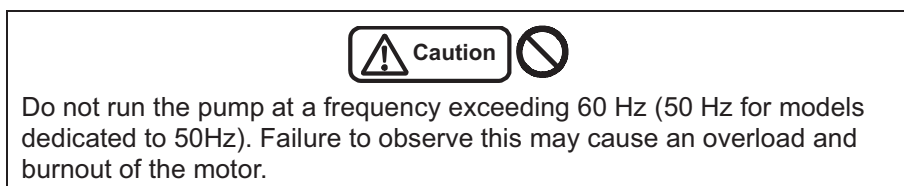
- (4) Be sure to attach a ground wire to prevent an electric shock. Connect the ground wire to the ground terminal inside the terminal box of the motor.



- (5) To prevent the terminal block of the motor from being pulled, fasten the power cable to the terminal box with the cable lock.



- (6) To prevent overload and burnout of the motor, it is recommended to use a thermal relay for motor protection. For the recommended preset current, refer to the rated current shown in “2.5. [page 2-3].”
- (7) Take adequate dust-proofing and drip-proofing measures using a connector, gland, or other means to prevent any cutting powder and liquid coolant from entering the terminal box through the external wiring hole.
- (8) Pass the power cable through a metal tube or a metal conduit for shielding, and connect a ground wire to the outer surface of the tube.
- (9) Limit the fluctuations of the supply voltage within $\pm 10\%$ of the rated voltage, and also limit the fluctuations of the frequency between -5% and $+3\%$ of the rated value. Although you can run the pump in these ranges, avoid continuous operation if the voltage is not within $\pm 5\%$ of the rated value or if the frequency is not within $\pm 2\%$ of the rated value. Otherwise, it may overload the pump, thus leading to motor damage or a fire.
Even if the power fluctuations fall within the allowable ranges, the pump characteristics, motor characteristics, and the temperature rise of the motor may differ from those at the rated voltage and frequency.
- (10) Precautions for using the inverter drive
- Ensure that the electric current during operation does not exceed 90% of the rated value.
 - Ensure that the minimum frequency is set to 20Hz.
 - If your motor runs at a voltage other than the standard, the inverter drive cannot be used for operation.
 - An inverter-driven motor generates a magnetic sound which may be annoying compared with the drives using commercial power supply. Although this magnetic sound does not cause an adverse effect on the quality of the motor, some inverters allow the user to adjust the tone by changing the carrier frequency. However, changing the frequency may reduce the allowable output of the inverter. Pay particular attention when selecting the inverter.
 - If the pump and motor produce resonance during normal operation, do not run them in the range of the rotation speed.



4. Operation

4.1 Check items before test operation

4.1.1 Check items related to the electrical system

- (1) Check that the equipment is correctly wired.
- (2) Check that the terminals are securely connected.
- (3) Check that the equipment is securely grounded.
- (4) Check that the setup value of the overload protection device is consistent with the rated current value of the motor.



Do not use the product at any voltage other than the rated value. Otherwise, it may lead to a fire or electric shock.

4.1.2 Check items related to the pump



Do not allow a large amount of foreign matter from entering the pump. Otherwise, it may damage the sliding parts (e.g. bearings) inside the pump, or lead to leakage or unusual noise.

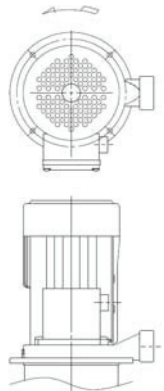
- (1) Check that the liquid level in the tank (oil tank) is above the "Minimum liquid level."



During test operation, never run the pump dry (i.e. running the pump when the liquid level is below the Minimum liquid level). During normal operation, do not run the pump dry for more than 30 seconds. Otherwise, it may seize up the sliding parts inside the pump.

- (2) Check the rotation direction. Normal rotation is counterclockwise when viewed from the motor side. (See the right figure.)
- (3) Open the air vent valve to release air. After the air release, close the air vent valve. If no air vent valve is provided, open the valve on the discharge piping to release air.
- (4) If you run the motor at variable speed with the inverter, be sure to check the following points through test operations.
 - The pump may produce resonance depending on installation conditions. If the pump produces resonance, avoid that frequency.
 - If the operation frequency is low or the dynamic viscosity of the pumping liquid is high, the pump may not discharge any liquid.
 - Do not run the pump at a frequency exceeding 60 Hz (50 Hz for models dedicated to 50Hz). Failure to observe this may cause an overload and burnout of the motor.

Rotation direction



Do not run the pump at a frequency exceeding 60 Hz (50 Hz for models dedicated to 50Hz). Failure to observe this may cause an overload and burnout of the motor.

4.2 Running the pump (test operation)



Be sure to attach the cover of the terminal box of the motor.
Otherwise, it may lead to an electric shock.



Do not operate the pump if any abnormal condition is observed or if there is anything wrong with the parts, components, and others during the check before test operation. Otherwise, it may lead to an injury, failure, accident, or other problems.



If you pump a liquid above 40°C, do not touch the pump.
Otherwise, its hot surface may cause burns.



Do not touch the motor during operation or immediately after the stop of operation.
Otherwise, its hot surface may cause burns.

- (1) Check the rotation direction of the pump by turning on and off the power switch once or twice. Normal rotation is counterclockwise when viewed from the motor side.
If the pump rotates in reverse, swap two of the three wires of the power cable.



Never check the rotation direction by running the pump dry even for a short time.
Otherwise, it may damage the sliding parts (e.g. bearings) in the pump, or lead to leakage or unusual noise.



Do not run the motor in reverse because it may cause a failure.





Do not run the pump dry, and do not allow a large amount of air or foreign matter from entering the pump. Otherwise, it may damage the sliding parts (e.g. bearings) in the pump, make it impossible to pump up liquid, or lead to leakage or unusual noise. It may also heat the pump, thus leading to burns.

- (2) Turn on the power to start the pump.
- (3) During the initial period of pump operation and circulation, gradually open the sluice valve on the discharge side to circulate liquid at a flow rate (flow velocity) higher than the normal operation.
- (4) Adjust the sluice valve on the discharge side so that the specified pressure is achieved. Although running the pump with the sluice valve shut does not cause the overload of the motor, long hours of continuous operation in the condition increase the liquid temperature in the pump. Therefore, allow a small amount of liquid to flow (at least 3L/min); or if you no longer use the liquid, stop the pump. Too hot liquid may reduce the service life of the motor or damage the shaft seal.







Do not perform long hours of zero-discharge operation continuously.
Otherwise, the liquid temperature may increase in the pump, thus leading to an unexpected failure.

- (5) Because this pump is structured without any mechanical seal (no sealing device at the shaft seal), some liquid is discharged from the outer cylinder of the pump, but it is not a product defect.
- (6) When the liquid level is too low, the pump may take air in and decrease the discharge rate, thus making it impossible to pump the liquid. Keep the liquid level above the Minimum liquid level indicated in the Dimensional outline drawing. Note that, however, this liquid level changes depending on the viscosity and liquid surface condition. For safety, set the liquid level high enough, but at a level below the "Maximum liquid level" indicated in the outline drawing.
- (7) As a guide, limit the frequency of the startups and shutdowns to about 120 times or less per hour.


Caution




Minimize the frequency of startups and shutdowns of the pump because their high frequency may quickly damage the pump. Do not start the pump more than 120 times an hour or so. Please leave at least 5 seconds between stopping and starting.

- (8) In the event of a power failure during operation, be sure to turn off the power.


Warning




In the event of a power failure, be sure to turn off the power switch. Otherwise, the pump may suddenly start up on restoration of the power, thus leading to an injury.

- (9) Before restarting the pump, confirm that the pump has stopped completely.

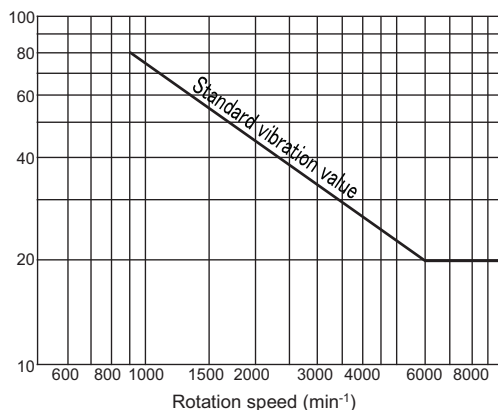

Caution


Before restarting the pump, be sure to check that the pump has stopped completely. Turning on the power while the pump is still rotating causes an excessive torque on the pump and may cause a failure.

Note

The pump has stopped completely when the external fan stops.

- (10) Avoid sudden pressure fluctuations during the operation of the pump.
- (11) Check for any abnormal pressure, electric current, vibration, noise, and other abnormal conditions. If you find any abnormal conditions, take appropriate actions after consulting Section "6. Troubleshooting [page 6-1]". Refer to the chart in the next page for vibration vs. rotation speed.



Standard vibration value at the bearing section

[For reference only]

Relation between the total amplitude (a) and the vibration velocity (V)

$$a = \frac{V \times 6 \times 10^4}{\pi \times n}$$

- a: Total amplitude (μm)
- V: Vibration velocity (mm/s)
- n: Equipment rotation speed (min⁻¹)

- (12) Do not allow a large amount of cutting powder from entering the pump. Otherwise, it may clog the pump strainer, damage the pump, or significantly deteriorate the performance. If you use the pump in processes such as grinding, milling, or end milling in which a large amount of cutting powder is discharged, select the pump carefully.
- (13) Stop the pump.



Keep the cocks of the pressure gauges, compound pressure gauges, and other parts closed all the time except when they are used for measurement. Otherwise, they become more susceptible to failure.



Do not run the pump using the power beyond the allowable current value. Otherwise, the motor may burn out. For the allowable current value, see the allowable (motor) current label.

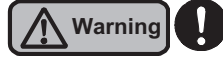


Do not put your fingers or other objects into the opening of the motor. Otherwise, it may lead to an electrical shock or injury.

5. Maintenance and inspection



Before checking the pump, be sure to turn off the main power. Otherwise, the pump may suddenly start up in automatic mode or on other occasions, thus leading to great danger.



Before starting the unit or carrying out maintenance/inspection work, ensure that all the relevant workers are informed of the operation and that there are no workers in the dangerous zone.



Regularly inspect your equipment and perform maintenance on each component.



For overhaul, replacement of parts, or repairs, ask the vendor or the service center specified by TERAL INC. Incorrect work may cause a failure or accident.

5.1 Precautions for maintenance and inspection

(1) Observe the following points, in particular, during daily inspection.

- ① A large deviation in the pump's discharge pressure, electric current, vibration, noise, or other conditions from the normal status is a sign of a failure. Therefore, immediately take measures, referring to the Maintenance checklist in Section "5.3. Periodic inspection [page 5-3]." For this purpose, it is recommended to keep an operation log.
- ② If the bearing temperature gets abnormally high, immediately stop the pump and check the bearing. The temperature is normal if the temperature difference between the motor surface and the atmosphere does not exceed 40°C.
- ③ Because prelubricated shielded bearings are used, there is hardly any need for maintenance of the bearings such as refilling of grease. Replace the bearings if they generate unusual noise or vibration.





Frequency [Hz]	Output [kW]	Bearing type	
		Load side	Non-load side
50/60	0.35/0.55	6303 ZZ C3	6201 ZZ C3
50/60	0.8/1.1		

* Long-life urea grease is used as lubricating grease in bearings. Use bearings into which urea grease is filled.

- ④ An oil seal is attached to the bearing section to prevent the entry of liquid. When you replace a bearing, also replace its oil seal with a new one.


Frequency [Hz]	Output [kW]	Oil seal type	
		Load side	Non-load side
50/60	0.35/0.55	VC16244	-
50/60	0.8/1.1		

- ⑤ If an oil seal or V-ring is used, high-frequency sound (rubber squeak) may occasionally be generated, but it is not a pump failure. You can continue to use the pump with the same good quality.
- ⑥ Keep the cocks of the pressure gauges and compound gauge closed all the time except when inspection is required.
- ⑦ In the event of a power failure, be sure to turn off the power. The pump suddenly starts on restoration of the power, thus leading to danger.

 **Warning**   

In the event of a power failure, be sure to turn off the power switch. Otherwise, the pump may suddenly start up on restoration of the power, thus leading to an injury.

- (2) If you do not use the pump for a long time, observe the following points:

 **Caution**

If you do not use the pump for a long time, turn off the power for safety. Otherwise, accumulated dust may cause heating or ignition.



- ① To prevent possible freezing inside the pump in winter, be sure to take antifreeze measures—such as heat insulation or the installation of a heater to the pump—or completely drain the pump.
- ② If you have a backup pump, run it from time to time to make it available for operation at any time.

5.2 Daily inspection

Upon startup and during operation, check the pump for any abnormal conditions in terms of its discharge pressure, electric current, vibration, noise, and others.

5.3 Periodic inspection

- (1) Clean any dirt, oil, and other deposits off the outer surface of the coolant pump.
- (2) Cutting powder deposited in the tank (oil tank) may cause a pump failure. Periodically clean the tank (oil tank).
- (3) Check the strainer of the pump for any clogging. Clean it if it is clogged.


Caution


Periodically clean the strainer located on the pump suction side. A clogged strainer may cause pressure fluctuations, a lower discharge rate, unusual noise, and other problems, thus leading to a pump failure.



- (4) For other inspection items, refer to the Maintenance checklist as follows.

Maintenance checklist

Item	Inspection point	Inspection item	Inspection method	Criterion (Reference page)	Inspection interval				Timing of replacing consumables (as a guide)*1		
					Daily	Monthly	Half-yearly	Yearly			
Ambient conditions	Temperature	Check against the specified range.	Measure	Between -20 and 40°C (2-2)	✓				-		
	Humidity		Measure	Less than 85% RH (2-2)	✓				-		
	Dust and other contaminants		Visual check	No dust or other contaminants	✓				-		
Power	Power terminal block	Voltage	Measure	Specified voltage (2-2)			✓		-		
		Voltage fluctuation	Measure	Within the allowable fluctuation range (2-2)			✓		-		
		Loose screws	Tighten	Securely tightened				✓	-		
Pump and motor	Impeller	Clogging	Disassemble and inspect	No clogging				✓	-		
		Wear	Disassemble and inspect	No abnormal condition				✓	When worn out		
	Main shaft and its surrounding area	Smooth rotation	Rotate by hand	Rotation is smooth and uniform (4-1)				✓	-		
	Bearing (motor) *2	Heat	Touch	Not unusually hot (5-1)				✓	1 to 2 years		
	Submerged bearing (bearing ring and sleeve)	-	-	-	No abnormal condition				✓	1 to 2 years	
	Rubber parts	Oil seals, etc.	-	-	-	No abnormal condition				✓	1 to 2 years
	Sheet packing	-	-	-	-					Whenever disassembled	
	Others (screws etc.)	-	-	-	No abnormal condition					As needed	
	Appearance	Unusual noise, vibration	Listen	Visual check	No abnormal condition	✓				-	
	Insulation resistance	Between the ground and each lead wire	Megger tester		1 MΩ or more				✓	-	
Immersion detection hole	Liquid leakage	Visual check		No liquid leakage				✓	-		

*1 The timing of replacing consumables (as a guide) does not mean their guaranteed service life. The service life of parts varies depending on the ambient conditions and the conditions for use.

*2 Long-life urea grease is used as lubricating grease in bearings. Use bearings into which urea grease is filled.


Warning


If motors or control panels are used for more than a certain period of time, it may cause ignition or other accidents due to aging deterioration.

6. Troubleshooting

The following table lists causes of failures and their actions. In the event of a failure, however, you should carefully investigate the problem and ask TERAL INC. to carry out any actions that are not easy to take.

Problem	Cause (Reference page)	Action (Reference page)
The pump does not start.	Wiring is disconnected or broken. (3-5)	Check the wires and connections. Repair or replace.
	The power fuse is blown.	Replace it with an appropriate fuse.
	Tripping of the thermal relay	Check the thermal relay.
	Poor connection or contact of power wires (3-5)	Check the wires and connections.
	The power voltage is too low. (2-2)	Check the power voltage. Contact the power company.
	The motor has failed. (e.g. broken wire of the stator winding)	Repair at vendor's shop. Contact us because disassembly and inspection are required.
	Foreign matter is caught in the impeller.	Disassemble, clean, and repair. Contact us because disassembly and inspection are required.
	The bearing is rusty. (5-1)	Replace the bearing. (5-1) Contact us because disassembly and inspection are required.
Overload and overcurrent of the motor	The rotation speed is too high.	Check with the tachometer.
	The voltage is too high or too low.(2-2)	Check the power voltage.
	Fluctuation of the voltage	Contact the power company.
	A 50Hz pump is run in the 60Hz power zone.	Check the nameplate. (2-3)
	The stator winding is broken, shorted, or grounded.	Contact us because disassembly and inspection are required.
	The stator and rotor are in contact due to wear of the bearing. (5-1)	Replace the bearing. (5-1) Contact us because disassembly and inspection are required.
	The motor is running in open-phase condition.	Check the wiring.
	The dynamic viscosity of the pumping liquid is too high.	Use a liquid with low dynamic viscosity.
	The discharge rate is high.	Throttle the sluice valve to adjust the rate as per the specifications.
	A rotating part is in contact with another part.	Contact us because disassembly and inspection are required.
The pump starts, but cannot achieve the specified discharge rate and the specified head.	The pumping liquid contains many bubbles.	Prevent the formation and suction of bubbles.
	The rotation direction is reverse. (4-1)	Correct the wiring so that the motor rotates in normal direction. (4-1)
	The piping loss is high.	Check the diameter, route and length of the pipes.
	The piping is clogged with foreign matter.	Check and clean the piping.
	The impeller is worn.	Replace the impeller. Contact us because disassembly and inspection are required.
	Foreign matter is accumulated in the impeller and in the casing.	Remove the foreign matter, and check the connections. Contact us because disassembly and inspection are required.

Problem	Cause (Reference page)	Action (Reference page)
The pump starts, but cannot achieve the specified discharge rate and the specified head.	The rotation speed is low.	Check with the tachometer.
	The sluice valve is closed.	Open the sluice valve.
	The strainer on the suction port is clogged.	Check and clean the strainer.
	The suction port is exposed above the liquid level. (3-2)	Adjust the liquid level, for example, by refilling the tank with the liquid or by lowering the installation position of the pump.
	There is a leak in the discharge pipe.	Check and repair the pipe.
Overheat of bearing	The bearing is worn or damaged. (5-1)	Replace the bearing. (5-1) Contact us because disassembly and inspection are required.
	The grease is deteriorated. (5-1)	
	Incorrect installation of the pump and the piping (3-2)	Check and correctly install them.
Unusual noise and unusual vibration of the pump	The bearing is worn or damaged. (5-1)	Replace the bearing. (5-1) Contact us because disassembly and inspection are required.
	The motor is running in open-phase condition.	Check the wiring.
	The impeller is clogged with foreign matter, thus leading to imbalanced load.	Disassemble and check. Contact us because disassembly and inspection are required.
	Cavitation has occurred.	Contact us.
	Incorrect installation of the pump and the piping (3-2)	Check and correctly install them.
Water hammer occurs.	Hammering has occurred when the valve is rapidly opened and closed.	Provide a pressure damper (e.g. accumulator).

7. After-sales service



For overhaul, replacement of parts, or repairs, ask TERAL INC.
Improper work may lead to malfunctions or accidents.

- For maintenance and repairs of the pump, ask TERAL INC.
- If you find anything unusual about the active pump, immediately stop the pump and then check the problem. (Refer to Section “6. Troubleshooting [page 6-1].”) For disassembly, inspection, or repair, ask TERAL INC. (Refer to the end of this document.)
- Never repair the pump by yourself because it may lead to danger.
- When you contact us, inform us of the information indicated on the pump nameplate (e.g. pump model and serial number) in addition to the status of the problem.
- For the warranty, refer to “Limited warranties (page I)” on the opening page of this document.

If you have anything unclear about the product, contact TERAL INC.

8. Disposal

8.1 Precautions for disposal

Before detaching the pump from the system for disposal or replacement, be sure to turn off the main power.



Before detaching the pump, be sure to turn off the main power. Otherwise, the pump may suddenly start up in automatic mode or on other occasions, thus leading to great danger.



When hoisting the pump, pay attention to its center of gravity. Otherwise, the pump may topple over or fall, thus leading to an injury.

- (1) Drain liquid from the tank (oil tank) so that the bottom of the pump is exposed above the liquid level.
- (2) Shut the sluice valve on the discharge side, disconnect piping on the discharge side, and then discharge liquid from the pump.
- (3) Disconnect the wiring and piping. (For the layout in the terminal box, refer to “Section 3.5. Precautions for wiring work [page 3-5].”)
- (4) Remove the pump mounting bolts and then hoist the pump. (Refer to “Section 3.3. Precautions for installation [page 3-2].”)
Because the liquid remaining in the pump may flow out while the pump is detached or moved, take measures against it as needed.
- (5) Dispose of the pump as industrial waste. Dispose of other parts according to your national and local laws and regulations, for example, by asking the specialized waste disposal contractor.

Note

Dispose of the pump as industrial waste.

Note

For the packing materials that are no longer necessary after installation as well as for used lubricating oils and parts that are no longer necessary after maintenance, inspection, repairs, and replacement, dispose of them according to your national and local laws and regulations, for example, by asking the specialized waste disposal contractor.

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